

eBECS Site Assessment Survey for Microsoft Dynamics 365

eBECS IP

Overview
Factsheet

Extra functionality for increased customer satisfaction

The eBECS Site Assessment Survey provides powerful extended functionality for Dynamics 365 for Field Service or indeed any Dynamics 365 business app. With Site Assessment Survey you can enable your technicians or other suitably trained field representatives to conduct interactive surveys and assessments at the customer's site. The solution guides the technician/representative through a particular service, repair or upgrade/upsell process and on completion a report of the results can be generated automatically.

Key benefits

- Quick and flexible, allowing Dynamics users to create complex survey templates without using the configuration tool or development
- Enables extra efficiency and time and cost savings in the field
- Increase customer service and satisfaction
- Runs on iOS, Windows and Android devices
- Helps achieve the goal of removing all paper-based forms.



*Learn more in our video
at www.ebecs.com or
email info@ebecs.com*

From a growing range of eBECS IP that enhances and extends the power of Microsoft Dynamics 365:
Field Service Accelerator | Site Assessment Survey | Event, Committee & Membership Management
AutoSave to SharePoint | Expense Policy for PSA